



Engineered Floor Maintenance & Care Guide



Thank you for your purchase of your new Bel-Air flooring! This guide will help you in taking proper care and maintaining your new wood floor. It is important that proper care be given to your hardwood floors, Proper maintenance will help to make sure that your floor last for many years to come.

Preventative Maintenance & Care Tips:

Environment - Temperature & Moisture - Bel-Air Wood Flooring products are made to perform best at a relative humidity range of 30%-50%, and within a temperature ranging from 60° to 80° Fahrenheit. These conditions are usually the normal living conditions of any normal household. Therefore, it is recommended that these conditions are maintained at all times.

Reduce Dust & Dirt - Place doormats in all entrances of the premises both outside and inside in order to prevent dust and debris from being tracked into your house and accumulate on your floor. You may use large area rugs in high traffic points such as main entrance, mud rooms, kitchens and hallways. Please make sure to use rugs or mats that are recommended to work with hardwood flooring. Do not use rugs or mats with rubber or vinyl backing to prevent moisture trapping under the rug which can result in staining of the floor.

Furniture - Make sure to use leg protector pads under all furniture that is placed on your new floor. Also, It is suggested to rotate furniture every so often to prevent the floor under furniture from getting discolored from the flooring that surrounds it. Not only will it help keep the color even throughout your floor. It will also help a room look new and fresh.

Pets/Animals - Try to keep up proper grooming for your pet. Keeping nails clipped will help prevent any scratching of the finish on your wood floor.

Moving Heavy Objects - Please refrain from rolling, dragging or pulling heavy objects across your floor. If the need arise to move have objects please consider placing a thick moving blanket or flat piece of cardboard under the object before moving it across the floor.

Sharp Objects - Do not wear work boots or shoes with heel taps, spikes, cleats or sharp objects sticking from the sole. Make sure to clean your shoe soles to ensure no rocks, gravel or sand is carried in before walking on your new floor.

Removing Scuff Marks

You'll find that you can remove stubborn scuff marks using a Magic Eraser cleaning pad. If you don't have a Magic Eraser available; you can try using toothpaste and a rag, and wipe, in a circular motion, till the mark is gone.



Routine Care & Maintenance:

Allowing sand, dirt or grit to build up, can create a sand paper like affect that can dull your floors finish. Therefore you should maintain and clean your floor regularly by vacuuming, dry moping or sweeping at least once a week, or more if needed.

Vacuuming - The best method of removing dirt and grit is vacuuming with a soft brush attachment on your vacuum. Please Note: When using a vacuum to clean your floor, make sure to use a vacuum head that has a brush or felt ending specifically designated for hardwood floor cleaning. Failure to use the accessories stated above can result in floor scratches which are not covered by the Bel-Air warranty.

Dry Mop - Dry mop designed to clean hardwood floors will also be helpful in removing dirt or sand as these mops are designed to eliminate finer particles of grit and dirt without harming the surface of wood floors.

Damp Mop - In cases where a more thorough cleaning is required you may use a damp mop to clean your floor. (Never use a Wet-Mop to clean wood floor. This can cause damage, discoloration, and could also dull the finish of the floor.). Initially, sweep or vacuum your floor to remove any dirt or grit particles, once completed use a damp mop along with a wood floor cleaner that will work for your type of floors. Bona® makes an array of cleaning solutions for wood floors, and is the Bel-Air recommended brand to use for general cleaning.

Please Note !

Never wash your floor with wet mop or access amount of water, Doing so can cause sever and permanent damage to your floor.

Spills & Accidents:

When occur, pet accidents, spills and footprint marks should be cleaned immediately. Preventing spills from settling on the floor by placing a towel or a rag to absorb the mess as soon as possible is a key element for easy clean and can prevent permanent damage to your floor.

Once the spill was removed, use a damp mop along with some wood flooring cleaner that will work for your type of floor. Bona® makes an array of cleaning solutions for wood floors, and is the Bel-Air recommended brand to use for general cleaning.

IMPORTANT! - Do not use wood flooring oil or soap, or any cleaners containing harsh chemicals! Do NOT combine water and vinegar to clean your floor, refrain from using; bleach, ammonia or vinegar based cleaners, wax or any acrylic polishes. using such products can dull the flooring finish and cause permanent damage to your floor!



Allow Oxidize:

Some wood floors will oxidize over time due to exposure to direct or ambient sunlight. This will cause your flooring to achieve a deeper, richer, patina. This oxidation could be hindered by the use of mats, area rugs, and floor covers. To avoid an uneven coloring throughout the floor, it is suggested that no area rugs be used for 3 months after installation. This will give the floor the chance to oxidize at the same rate and achieve a more uniform look. If they must be used; move rugs, or any furniture that lays flat against the floor, every so often. This will allow the floor to oxidize more evenly. Ventilated floor mats can be used at each entryway to collect any moisture and dirt that could be tracked into your home. Ventilated mats will better allow light to reach the floor. These mats should still be checked periodically and moved if necessary. Avoid using mats or rugs with rubber backings, as they can damage the floors.

There are some basic “Do’s” and “Dont’s” when it comes to maintaining your floor.

Flooring Do’s:

- Sweep/vacuum/damp-mop regularly.
- Quickly wipe up spills and do not let them settle.
- Use hardwood flooring specific cleaners when cleaning your floor.
- For large pieces of furniture use furniture pads to help prevent accidental scratches and dents..
- Try to limit direct sunlight exposure to flooring. Use blinds or curtains to help reduce sunlight exposure.
- Flooring does not react well to temperature extremes. Always maintain an indoor temperature of 60°- 80° F with a humidity level somewhere in the 30% - 50% range.
- Wheeled chairs should be on a protective mat or protective surface above the floor.
- Regions that have snow will need extra protection from ice, and salt being brought in from outdoors.
- Use door rugs, indoor and outdoor, will help prevent dirt, and the outside world, from being tracked inside and onto the floor.
- Beware of sharp objects that might deeply scar your floor.

Flooring Dont’s:

- Do NOT drag heavy or sharp objects across wood flooring. Bel-Air flooring is labeled as scratch “resistance”; However it is not scratch “proof”.
- Do NOT expose to sunlight for extended periods of time. This will cause the exposed area to differ in color to the surrounding area.
- Do NOT use steam cleaners. Moisture in wood floors must always be avoided.
- Do NOT use a Wet-Mop to clean wood floor. This can cause damage, discoloration, and could also dull the finish of the floor.
- Do NOT use oil or soap, or any cleaners containing harsh chemicals!
- Do NOT apply wax based products to wood floor.
- Do NOT use: bleach, ammonia or vinegar based cleaners!



For further informations questions or concerns regarding Bel-Air floor maintenance and care or have any questions not covered in these guides; please contact Bel-Air Wood Floor at:
(888) 800-9206 Monday – Friday, 8am – 5pm PST. or online at www.belairwoodfloor.com

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