



Water Resistant Laminate Floor Warranty

Bel-Air Wood Flooring • (888) 800-9206 •
www.BelairWoodFloor.com



Water Resistant Laminate Flooring Limited Warranty

Welcome! This warranty applies to the original retail purchaser/end-user of our high-quality laminate flooring products and is non-transferable.

Product Performance

- **Durability:** Under normal household or light commercial indoor conditions, when installed and maintained as per our guidelines, the floor's design layer **will not wear through, fade from sunlight or artificial lighting, or stain.** (Gloss reduction is not considered wear.)
- **Water Resistance:** The floor is **water resistant for up to 72 hours** against everyday spills and wet mopping **if liquids are wiped up promptly.** This helps prevent swelling, delamination, and seam damage. Standing liquids left on the floor are not covered.

Mold and Mildew

- **Damage** caused by mold or mildew due to prolonged moisture exposure **is not covered** under this warranty. Proper ventilation and moisture control are essential.

Manufacturing Defects

- Our products are guaranteed free from manufacturing defects at purchase when in original packaging.
- Please **inspect all planks before and during installation.** Flooring installed with visible defects is not covered.

Please Note: Bel-Air Laminate Flooring are not recommended in high-humidity areas where the floor is normally wet (e.g., steam rooms, or saunas).



Installation Requirements

- Flooring must be installed **following our detailed guidelines**, including proper subfloor preparation and moisture testing.
- We **recommend installation by a licensed professional** to maintain warranty validity.
- Use of unapproved accessories or failure to follow installation instructions will void this warranty.

Environmental Conditions

- Maintain indoor humidity between **30% and 50%** and temperature between **65°F and 85°F** to protect your floor and warranty.
- Conditions outside this range may cause damage that is not covered.

Warranty Periods

<u>Use Type</u>	<u>Warranty Duration</u>
Residential Use	25 years
Light Commercial Use	10 years



Warranty Exclusions

This warranty does **not** cover damage caused by:

- Abuse, misuse, negligence, accidents, or improper care (e.g., steam mops, harsh chemicals).
- Indentations, scratches, or damage from furniture, pet claws, high heels, sharp objects, sports equipment, or abrasive materials.
- Vacuum cleaners with beater bars.
- Exposure to excessive heat (above 85°F), including improper radiant heating installation.
- Discoloration from prolonged direct sunlight or floor mats with staining backing.
- Noise like squeaking, popping, or crackling (normal with laminate floors).
- Improper installation or installation by unlicensed individuals.
- Moisture intrusion from subfloor issues such as plumbing leaks, flooding, or natural disasters.
- Standing liquids not wiped promptly.

Liability Disclaimer

- This warranty covers replacement or refund of flooring materials only.
- We are **not liable for incidental or consequential damages**, such as loss of use, profits, or other expenses.

For full warranty details, installation instructions, and maintenance guides, please contact your dealer or visit our support page.



Filing A Claim

In order to make a claim under this warranty, contact your Bel-Air Wood Floor authorized retailer within 30 days following the date of discovery or detection of wear-through, fading or staining. An original proof of purchase (including the date of purchase) must be presented when requesting warranty service.

In the event of a claim meeting the conditions of the 30 Year Limited residential Warranty or the 3 Year Limited Commercial Warranty, Bel-Air Wood Floors will provide materials free of charge to repair or replace defective laminate floor panels. Labor costs associated with original installation, and/or re-installation, will not be covered under this warranty. If the product, for which the claim is made, is discontinued or no longer available, the customer will be able to choose from Bel-Air's current product range and select a product of equal value. Bel-Air warrants replacement products, for the remainder of the original warranty period only.



Right For Inspection

Bel-Air reserves the right to inspect the installed laminate floor panels, and remove samples if needed for analysis purposes before any removal or repair occurs. Removal or repair of claimed floors prior to Bel-Air Wood Floor inspection will void any right to claim against this warranty.

DISCLAIMER

BEL-AIR WOOD FLOOR DISCLAIMS LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING DOWNTIME, LOSS OF USE OF FLOORING/FACILITIES/EQUIPMENT, LOSS OF PROFIT OR REVENUE. BREACH OF ANY EXPRESS OR IMPLIED WARRANTY AND DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT. THE ABOVE REMEDIES ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR CLAIMS ON THIS PRODUCT.

This warranty is dated 08/11/2025 and supersedes all warranties previously issued by Bel-Air.



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